

RIP at DOWNLOAD 2019 Booking Information

Ensure you read all descriptions and notes before buying for full info on what each package includes. Please note any images used at points of sale are representative and final supplied products may vary.

GENERAL INFORMATION:

- Under 16s must be accompanied by an adult 18+. Every person in your party must have a valid RIP ticket to stay on the RIP campsites, including children.
- Strictly NO GAS canisters or petrol fuelled cookers will be allowed anywhere on site. Please see the [Download website](#) closer to the event for a list of alternatives and to check on other prohibited items/substances before you pack.
- Please raise BBQ's and camping stoves at least 30cms off the ground to avoid burning the site. Bricks are available for you to use, please ask the RIP Reception. Open campfires are strictly prohibited. BBQs and open campfires are strictly prohibited in the Metal Forest.
- Rock by day and rest by night. RIP areas are quiet campsites, so please keep noise to a minimum after 1am. Please respect your neighbours by observing the quiet time. Remember accommodation walls aren't as thick as your walls back home!
- Please note some noise caused by festival production / vehicles and the nearby airport will be unavoidable.
- Please do not post pictures of your tickets online when they arrive.
- Live Nation reserves the right to eject those disturbing the peace without readmission or refund.
- For VIP Nation terms & conditions for this purchase visit <https://vipnation.eu/terms-conditions>.
- Ticketmaster UK Limited is selling these packages on behalf of VIP Nation who are solely responsible for delivering the package & the quality of the products and services to be provided.

RIP CAMPING IN PARK FARM & SLEEPY HOLLOW:

- RIP Camping is open from 12.00 Noon on Wed 12 June until 11am Mon 17 June.
- To ensure an enjoyable and comfortable RIP experience, RIP Park Farm & Sleepy Hollow campers will have access to a maximum pitch size of 22m² (metres squared) per person.
- Due to the overwhelming demand for space at RIP, gazebos will only be permitted for parties of 4 or more sharing a tent.
- You are welcome to bring a caravan/campervan as your vehicle as long as it fits in the maximum pitch size of 22m² (metres squared) per person – please note you must still pitch and sleep in your tent, you may not sleep in your vehicle.

METAL MEADOW

- Metal Meadow is open from 12.00 Noon on Wed 12th June until 11am Mon 17th June
- All images are of expected delivered accommodations - but be advised final products are subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- Only the advertised number of people for your tent size can stay in the accommodation and every person in your party must have a valid RIP ticket to stay in Metal Meadow, including children.

METAL FOREST

- Metal Forest is open from 12.00 Noon on Wed 12th June until 11am Mon 17th June
- All images are of expected delivered accommodations - but be advised final products are subject to some minor changes (for example in furniture colouring or exact layout) depending on exact availability.
- Only the advertised number of people for your tent size can stay in the accommodation and every person in your party must have a valid RIP ticket to stay in Metal Forest, including children.
- In the unlikely event of lightning, brief evacuation of the Metal Forest may be required until any danger passes

- BBQs and open campfires are strictly prohibited in the Metal Forest, however weather permitting there will be a communal BBQ provided.

ACCESSIBILITY:

If you have any special access requirements or concerns, please contact VIP Nation by email vipnation@livenation.co.uk or phone +44 (0)2070093484. Live Nation and VIP Nation will use their reasonable efforts to assist with any such special access requirements or concerns.

How do I book an RIP package when I have access requirements?

Please book the package you require, if you would like advice on Access please email vipnation@livenation.co.uk

How do I book a free PA ticket?

Once you have purchased your package you must apply for Access you require <https://downloadfestival.co.uk/info-category/disabled-access/>

Once the Access Team have approved your application we will refund the cost of the weekend festival arena ticket to your account. Please inform the Access team that you are staying in one of the RIP options.

How can I collect my Accessible wristbands whilst at the Festival?

When you check in to your RIP accommodation please notify staff that you are an Access customer - they should have your wristbands for the weekend, if there are any problems please notify staff immediately so we can resolve this for you.

STILL HAVE QUESTIONS?

Please mail vipnation@livenation.co.uk or phone +44 (0) 207 009 3484.

