

## Terms and Conditions for ticket purchase by Ticket Instalment Scheme

1. ‘**Weekend Only No Camping**’ tickets (Adult, 6-13 Child and Family tickets), ‘**Weekend Standard Camping**’ tickets (Adult, 6-13 Child and Family tickets) and ‘**Weekend Quiet Camping**’ tickets (Adult, 6-13 Child and Family tickets) for Teddy Rocks 2019 can be bought using a Ticket Instalment Scheme (TIS), which allows eligible customers to pay for tickets over a number of payments (the first payment being non-refundable), subject to ticket availability. The TIS is available to any customer buying a ticket between **10:00 on 5<sup>th</sup> October 2018 and 23:59 on 31<sup>st</sup> December 2018**.
  
2. The TIS on the below terms is available to any customer buying a ticket between **10:00 on 5<sup>th</sup> October 2018 and 23:59 on 31<sup>st</sup> October 2018** (inclusive). (“**Eligibility Period**”), subject to ticket availability and allows eligible customers to pay for a ticket over Four (4) instalments (each an “**Instalment**” and together the “**Instalments**”). The first instalment is non-refundable and must be paid within the Eligibility Period.
  
3. The full price of your purchase of the £59.40 (per Weekend Only No Camping Adult Ticket), £21.60 (per Weekend Only No Camping, Weekend Standard & Quiet Camping 6-13 Child Ticket), £140.40 (per Weekend Only No Camping Family Ticket), £81.00 (per Weekend Standard & Quiet Camping Adult Ticket) and £183.60 (per Weekend Standard & Quiet Camping Family Ticket) will be charged as follows:

a) ‘**Weekend Only No Camping**’ ticket:

Instalment	Amount	Due Date
First (non-refundable)	£10.60 Ticket + £4.40 service charge per Adult = <b>£15.00</b>  £3.80 Ticket + £1.60 service charge per 6-13 Child = <b>£5.40</b>  £24.70 Ticket + £10.40 service charge per Family = <b>£35.10</b>	Immediately
Second	£14.80 per Adult Ticket £5.40 per 6-13 Child Ticket £35.10 per Family Ticket	1 <sup>st</sup> February 2019

Third	£14.80 per Adult Ticket £5.40 per 6-13 Child Ticket £35.10 per Family Ticket	1 <sup>st</sup> March 2019
Fourth	£14.80 per Adult Ticket £5.40 per 6-13 Child Ticket £35.10 per Family Ticket	1 <sup>st</sup> April 2019

b) **'Weekend Standard Camping'** ticket and **'Weekend Quiet Camping'** ticket:

Instalment	Amount	Due Date
First (non-refundable)	£14.25 Ticket + £6.00 service charge per Adult = <b>£20.25</b>  £3.80 Ticket + £1.60 service charge per 6-13 Child = <b>£5.40</b>  £28.40 Ticket + £13.60 service charge per Family = <b>£42.00</b>	Immediately
Second	£20.25 per Adult Ticket £5.40 per 6-13 Child Ticket £47.20 per Family Ticket	1 <sup>st</sup> February 2019
Third	£20.25 per Adult Ticket £5.40 per 6-13 Child Ticket £47.20 per Family Ticket	1 <sup>st</sup> March 2019
Fourth	£20.25 per Adult Ticket £5.40 per 6-13 Child Ticket £47.20 per Family Ticket	1 <sup>st</sup> April 2019

4. Subject to paragraph 11 below, the first Instalment is non-refundable and no claim can be made to recover this money in any way whatsoever. The first instalment includes a per ticket service charge which, subject to paragraph 11 below, is also non-refundable.
5. The first Instalment will be charged to your credit or debit card immediately upon your election to purchase the ticket during the Eligibility

Period. Each subsequent Instalment will be automatically charged to your credit or debit card on or around the dates as set out in the relevant table in paragraph 3 above, without further recourse to you. If your card is declined, you will be contacted for an alternative card. Any alternative card used must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 (five) days of the relevant due date, your ticket will be void and the first Instalment paid by you (including the service charge) will be forfeited.

6. The transaction will be completed only once your payments of all four (4) Instalments have been processed, and your Tickets will then be delivered via TicketFast (print at home), free of charge.
7. If you do not pay any of the Instalments in full in accordance with paragraph 5, you will lose: (i) the first Instalment (including service charge) and (ii) the ticket(s) to which you were entitled under the TIS).
8. The TIS requires that, at the time the first Instalment is made, you make a full commitment to purchase a ticket and to pay the full ticket price plus the applicable service charge.
9. It is recommended that you ensure that adequate funds are available on your debit or credit card to ensure that payments are processed on the due dates, as set out in paragraph 3 above and that your credit or debit card does not expire before the final Instalment can be charged.
10. The first Instalment (including the service charge) is non-refundable, save where Teddy Rocks 2019 is cancelled. In all other circumstances, no claim can be made to recover this money in any way whatsoever.
11. Unless otherwise specified at the time of purchase, if you purchased any supplementary items (including car park passes) together with your tickets, you will be refunded the full price paid by you in respect of such supplementary items in the event that we cancel your tickets pursuant to clause 7 above.
12. These special terms and conditions are in addition to Ticketmaster's standard purchase policy available at <http://www.ticketmaster.co.uk/legal/purchase.html>
13. Tickets cannot be refunded or exchanged after your purchase has been completed, save as provided in Ticketmaster's purchase policy referred to in paragraph 12 above.