



Cornbury Park, Oxfordshire
Thursday 1st – Sunday 4th August 2019

SOME QUESTIONS ANSWERED...

What do I need to stay in Boutique Camping?

You need a Boutique Festival Ticket (1 per person) bookable [here](#). And Boutique Accommodation (large enough to house your whole party) bookable [here](#).

When can I arrive and when do I have to have gone home by?

You can arrive from 2pm on Thursday 1st August. We ask you to be on your way home by 12 noon on Monday 5th August.

Can I bring cooking facilities with me?

Yes of course. It must not be used inside your accommodation though. Please see the restrictions on cooking equipment [here](#).

Are children welcome in Boutique Camping?

Yes, certainly.

- Children aged 0-5 can sleep in your Boutique accommodation with you, in addition to the allowed capacity, as long as they have a festival ticket. However, please note that no beds or bedding will be provided, so please bring that with you.
- Not all types of accommodation have extra space though. The following should be suitable for accommodating extra child beds: Acorn Bell for 2 | Bedouin Tent for 2 | Bell House for 2 | Classic Bell for 2 or 3 | Classic Tipi for 4 | Luxury Bell for 2 or 3 | Luxury Hazel Yurt for 2 | Luxury Tipi for 2 | Luxury Woodland Yurt for 2 | Shikar Tent for 2.
- All Under 18s who are older than 5 count towards the capacity of your tent and must be booked in as usual.
- Anyone beyond the advertised capacity will not be permitted to stay in the structure.
- All Under 18s staying with you in Boutique Camping must have a festival ticket for their age:
- Child (ages 0-5), Juniors (ages 6 - 12) or Teens (ages 13 - 17).
- Please note that a maximum of 4 Under 18s can attend per adult.

I have already purchased but cannot remember what is included in my accommodation structure (i.e. towels, lighting)?

You can check exactly which accommodation you booked by checking your email order confirmation or [signing in here](#). Just find the accommodation you've chosen and the full facilities are listed.

What items can I not bring into the Boutique Camping site?

Rules and restrictions are the same across the festival site, so please check the list [here](#).

I want to book extra experiences like The Lakeside Spa and Long Table Banquets. How do I do that?

- Extra experiences can all be booked via the [Wilderness Website](#).
- Make sure you're signed up to the [Newsletter](#), which is the main source of information for the festival and will let you know when things can be booked.

Can I stay near my friends?

As long as you are staying in the same accommodation type as your friends this can be accommodated, but otherwise not guaranteed. Please contact vipnation@livenation.co.uk to request to be near your friends.

My Car Park Pass hasn't arrived what do I do?

Your free Car Park Pass should be posted out to you within a week of the festival. If this doesn't arrive don't worry, just bring your booking confirmation email, booker's I.D. and tickets with you and when you arrive at the festival head for Boutique Reception and they will be able to give you a pass for your vehicle.

What do I need for arriving at the festival?

You will need two things:

1. Your festival wristband (1 per person).
UK residents should receive these in the post up to 2 weeks before the festival
Non-UK residents will need to collect their wristbands from the Boutique Reception on-site.
2. The emailed confirmation of your Boutique Accommodation booking and the booker's I.D.

I have friends who want to switch to Boutique Camping and I have room in my accommodation can they stay with me?

Yes, as long as you have enough allocated space in your accommodation your friends can come and join you.

- If they haven't already booked they just need to book a Boutique Festival Ticket (1 per person) bookable [here](#).
- If they have already booked for another campsite and want to switch they will need to call their ticket agent to request this.
- If they want to switch less than 2 weeks before the festival they can no longer contact their ticket agent to do so, so will need to bring their unworn and unused wristbands to site and head over to Boutique Reception to exchange them (subject to availability).

My tickets haven't arrived what should I do?

Your ticket for your Boutique Accommodation is your emailed order confirmation.

Your Boutique Festival Ticket is a wristband posted out 2 weeks before the festival. If this hasn't arrived, you can call up your ticket agent to check on the postal status or bring a copy of the emailed booking confirmation of your Boutique Festival Tickets and collect them on-site at Boutique Reception.

Can I bring my own tent and stay in Boutique Camping?

No – you can only stay in Boutique Camping if you have booked Boutique Accommodation.

What toilets and showers are provided?

Some of our Boutique Accommodations come with en-suites – details of which can be found by signing in and checking the contents of your accommodation [here](#). Everyone in Boutique has access to luxury loos and showers dotted across the campsite.

Where should I head when I arrive at the Festival?

Head for the Red Gate and follow signs to the Boutique Campsite and Boutique Reception to check in to your accommodation.

Still have some questions? Please contact us at vipnation@livenation.co.uk